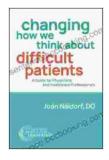
# Changing How We Think About Difficult Patients



## **Changing How We Think About Difficult Patients: A Guide for Physicians and Healthcare Professionals**

by Joan Naidorf

4.9 out of 5

Language : English

File size : 3549 KB

Text-to-Speech : Enabled

Screen Reader : Supported

Enhanced typesetting : Enabled

Print length : 132 pages



In the healthcare field, it is not uncommon to encounter patients who are challenging to work with. These patients may be demanding, angry, or even combative. They can make it difficult for healthcare providers to provide effective care, and can even lead to burnout.

Traditionally, difficult patients have been seen as a problem to be solved.

They have been labeled as "difficult" or "non-compliant," and have been treated with a variety of techniques designed to control their behavior.

However, this approach has not been shown to be effective in the long run.

In her groundbreaking book, *Changing How We Think About Difficult Patients*, Dr. Susan Edgman challenges traditional thinking about difficult patients. She argues that these patients are not simply a problem to be solved, but rather are individuals who are struggling with their own unique

challenges. She offers a new, more compassionate approach to care that focuses on understanding the patient's perspective and building a strong relationship with them.

Dr. Edgman draws on her own experiences as a physician and researcher to provide a unique perspective on difficult patients. She shares stories of patients who have challenged her, and of the lessons she has learned from them. She also provides practical advice for healthcare providers on how to work with difficult patients in a more effective and compassionate way.

Changing How We Think About Difficult Patients is a must-read for any healthcare provider who wants to improve the care they provide to their patients. It is a groundbreaking book that offers a new, more compassionate approach to care that can help to improve the lives of both patients and providers.

### What Others Are Saying About *Changing How We Think About Difficult Patients*

"Dr. Edgman's book is a game-changer. It challenges traditional thinking about difficult patients and offers a new, more compassionate approach to care. This book is a must-read for any healthcare provider who wants to improve the care they provide to their patients." - **Dr. Atul Gawande**, author of *The Checklist Manifesto* 

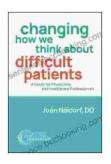
"Dr. Edgman's book is a compassionate and insightful look at the challenges of working with difficult patients. She offers practical advice for healthcare providers on how to build strong relationships with these patients and provide them with the best possible care." - **Dr. Eric Topol,** 

author of The Patient Will See You Now

"Dr. Edgman's book is a must-read for any healthcare provider who wants to improve the care they provide to their patients. She offers a new, more compassionate approach to care that can help to improve the lives of both patients and providers." - Dr. David B. Nash, Dean of the Jefferson College of Population Health

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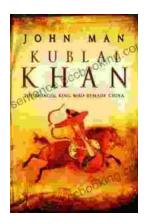
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